



# ASSESSMENT OF THE CORRUPTION LEVEL BY ENTREPRENEURS OF MOSCOW REGION

# THE PURPOSE OF THE STUDY



The study of opinion provided by small and medium - sized businesses operating in the Moscow Region, as they viewed on corruption

# PORTRAIT RESPONDENTS

Over 400 entrepreneurs from 36 municipalities of the Moscow Region took part in the study:



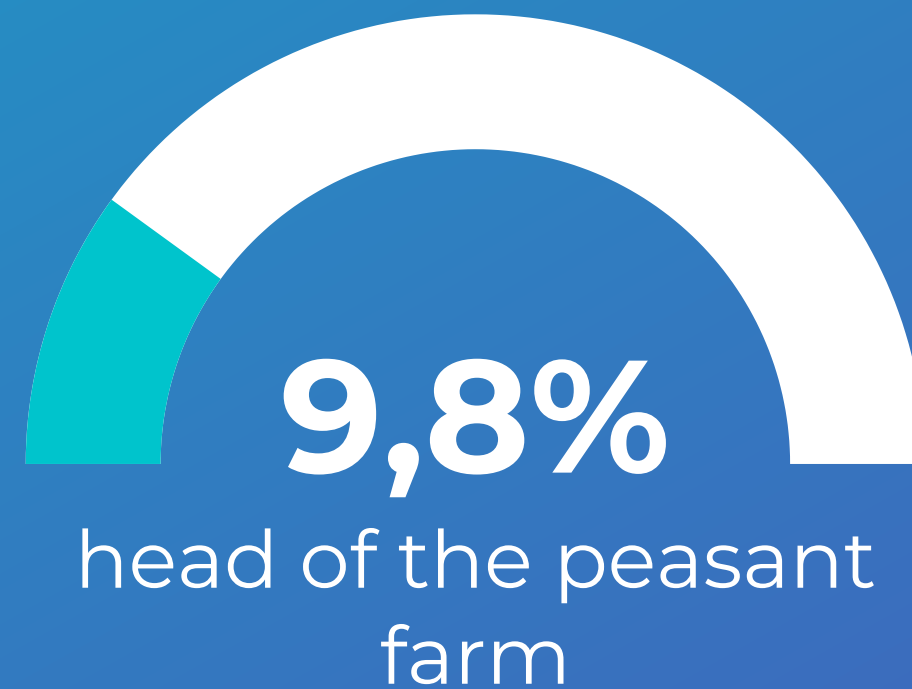
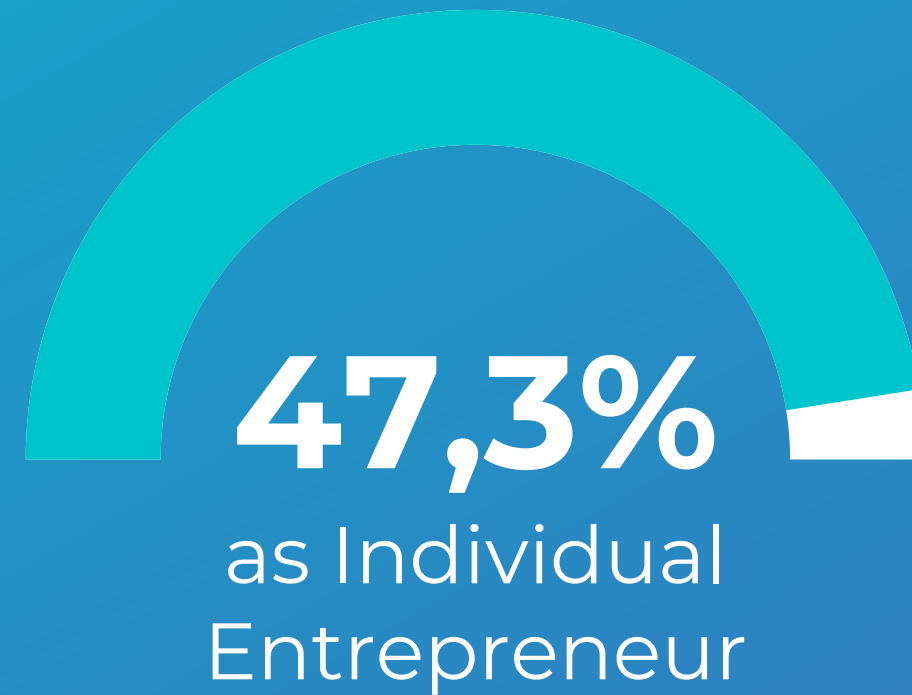
- Balashikha
- Bogorodsky
- Bronnitsy
- Volokolamsk
- Voskresensk
- Dzerzhinskiy
- Dmitrovsky
- Dolgoprudny
- Zhukovsky

- Istra
- Klin
- Kolomna
- Korolev
- Kotelniki
- Krasnogorsk
- Leninsky
- Lyubertsy
- Mozhaisk

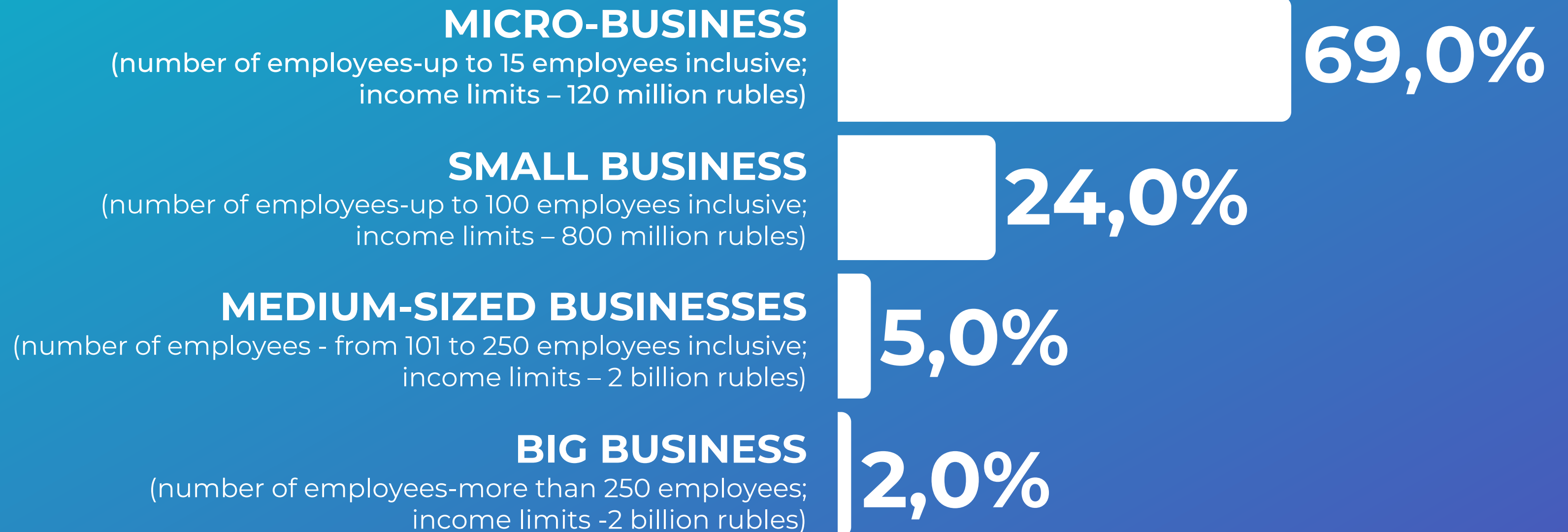
- Mytishchi
- Naro-Fominsk
- Odintsovo
- Orekhovo-Zuyevo
- Pavlovsky Posad
- Podolsk
- Pushkino
- Ramenskoye
- Ruza

- Sergiev Posad
- Solnechnogorsk
- Stupino
- Khimki
- Chekhov
- Shatura
- Shchelkovo
- Elektrogorsk
- Electrostal

# You carry out business activities as:



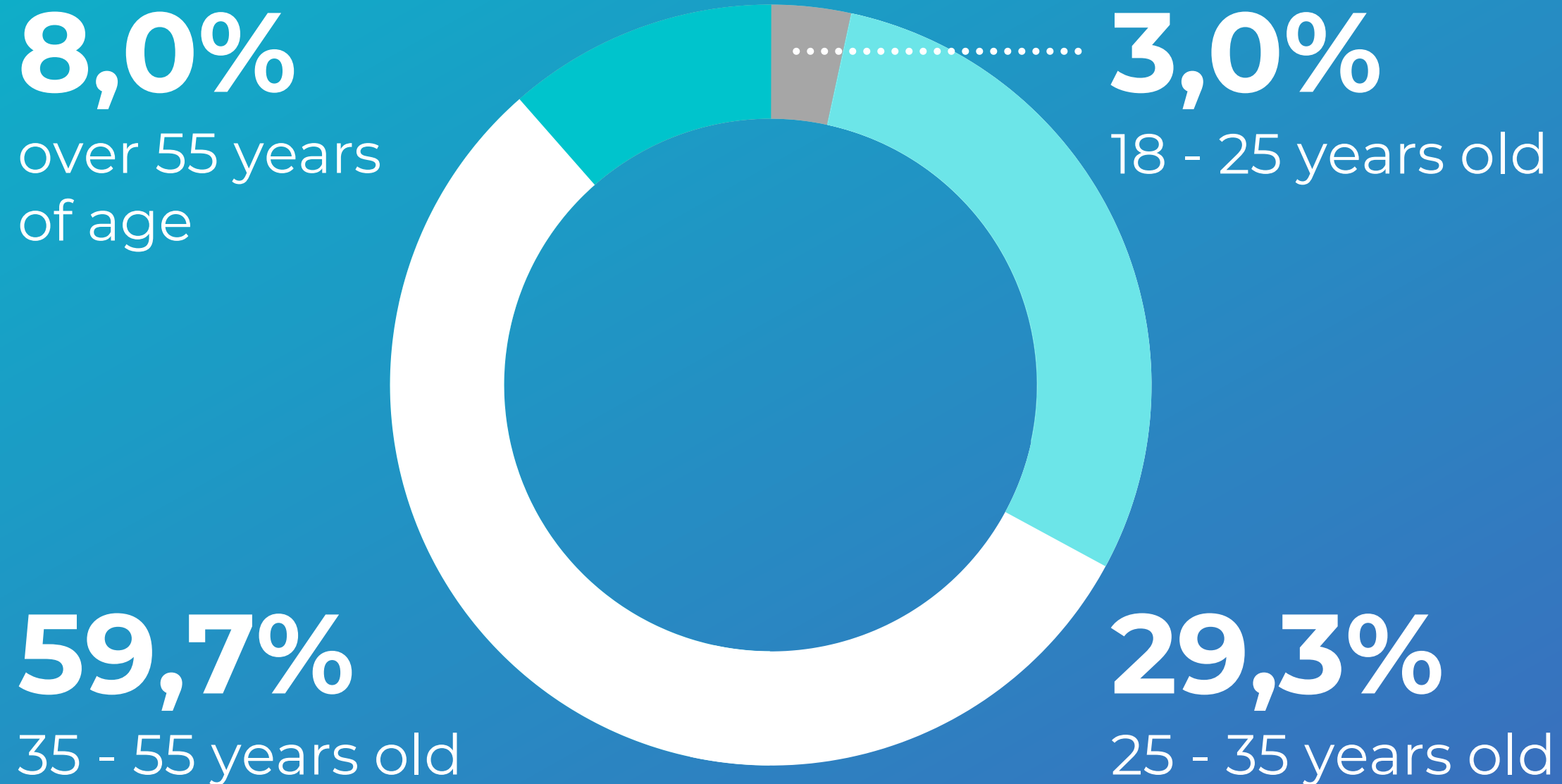
# What category of business entities do you assigned to:



# What kind of business activity do you do:

retail trade	<b>21,8%</b>	publishing and printing activities	<b>1,5%</b>
industry	<b>7,5%</b>	culture and art	<b>1,0%</b>
household services, including		advertising, mass media	<b>4,0%</b>
hotel business	<b>10,5%</b>	information and computing	
consulting (accounting, audit, etc.)	<b>9,0%</b>	services	<b>1,7%</b>
catering	<b>7,7%</b>	finance, banking	<b>0,7%</b>
wholesale	<b>4,7%</b>	science and support of scientific	
real estate transactions	<b>7,0%</b>	activities	<b>0,7%</b>
construction	<b>6,0%</b>	communications	<b>0,5%</b>
transport	<b>4,2%</b>	geology, subsurface use	<b>0,2%</b>
agriculture or forestry	<b>3,0%</b>	foreign economic activity	<b>0%</b>
health and physical education	<b>2,7%</b>	other	<b>5,5%</b>

## Your age:



The majority of entrepreneurs who took part in the survey are adults from 35 to 55 years old.

Young entrepreneurs make up a third of the respondents.



# How long have you been in business?

The majority of the survey participants are experienced entrepreneurs.



less than 1 year

6,7%

from the 1st to the 3rd years

22,0%

up to 3 to 10 years

34,0%

from 10 to 15 years

21,3%

up to 15 years

16,0%

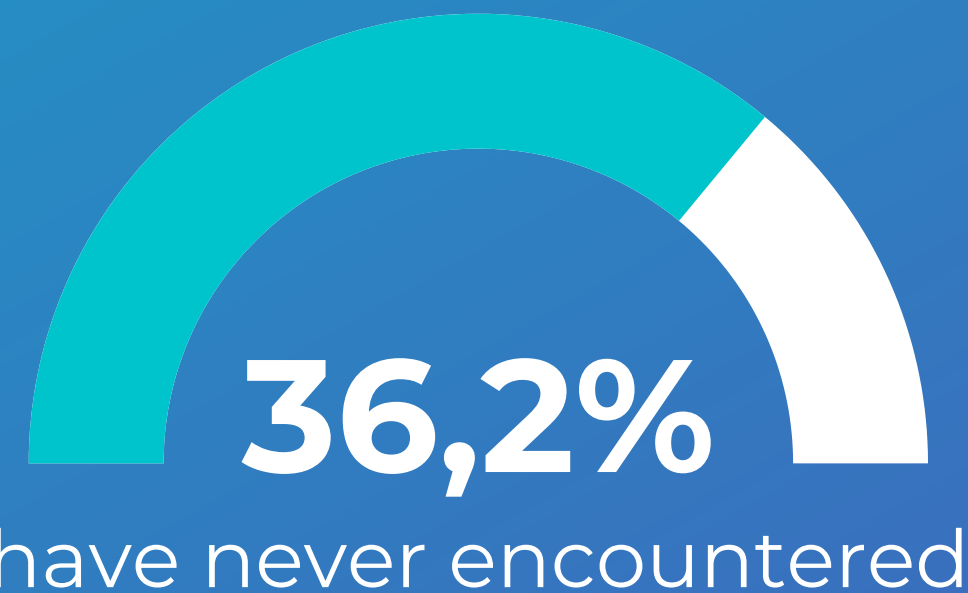
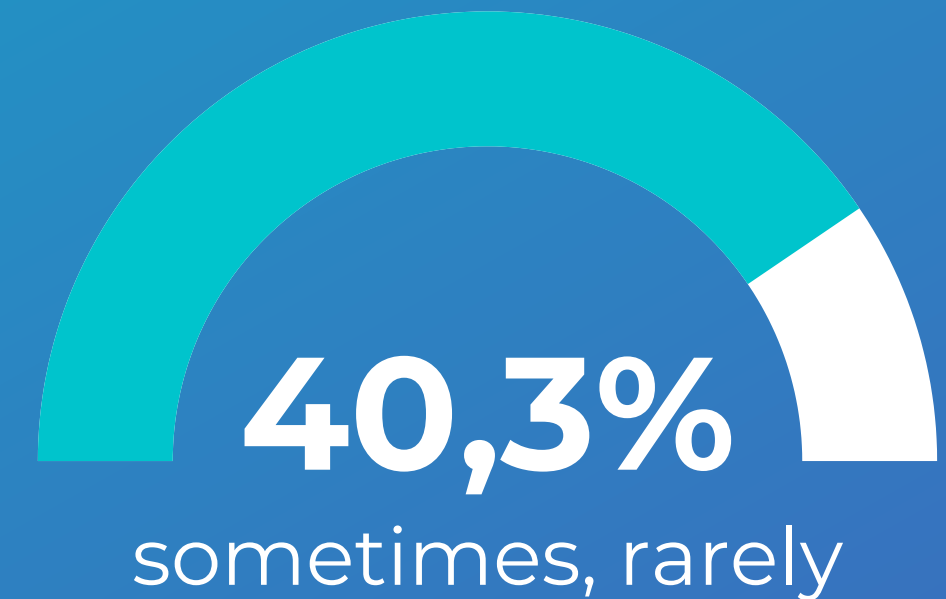
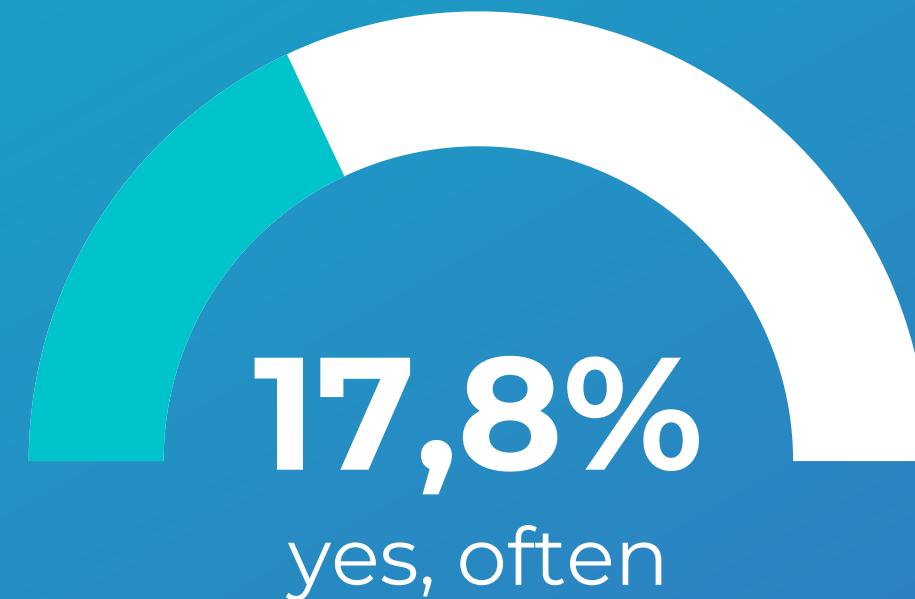


# THE RELEVANCE OF THE CORRUPTION ISSUE IN THE BUSINESS COMMUNITY OF MOSCOW REGION



In addition to assessing the level of corruption by entrepreneurs, it is necessary to conduct an analysis in terms of studying the relevance of the issue about corruption in the Moscow Region.

# Do you often encounter any acts of corruption in the conduct of business activities?

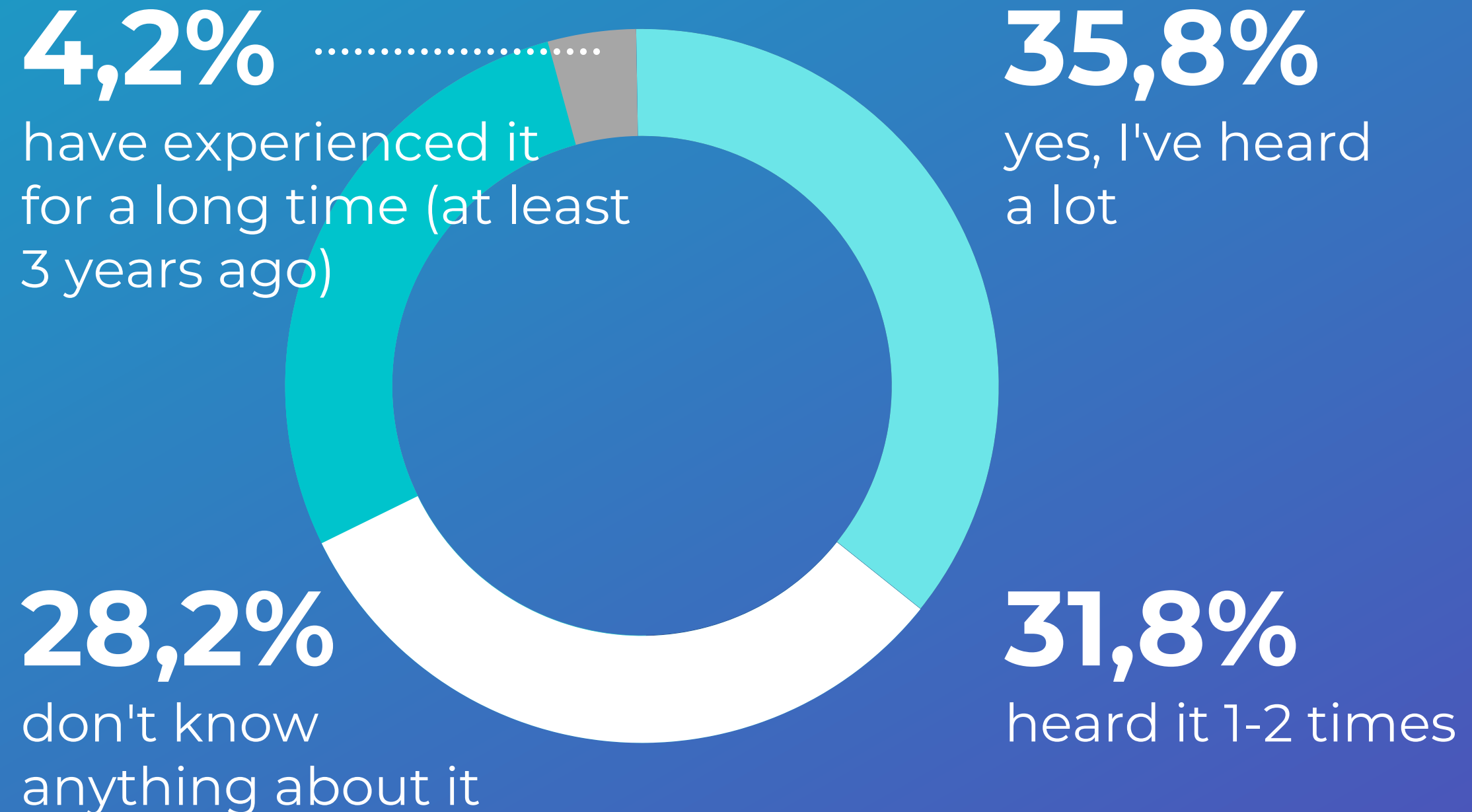


Almost 3/5 of the total number of entrepreneurs directly faced corruption.

At the same time, only a small part indicated getting into a similar situation in the past, both in relation to themselves, and in relation to friends, acquaintances, family members, business partners.

# How often do your friends (acquaintances, family members, business partners) face manifestations of corruption in the conduct of business activities?

About a third of all respondents themselves had never encountered any manifestations of corruption in the course of their entrepreneurial activity and has not heard anything like this.





These circumstances clearly indicate the high relevance of the issue of corruption in the business community of the Moscow Region.

# THE LEVEL OF CORRUPTION EVALUATION BY ENTREPRENEURS OF THE MOSCOW REGION

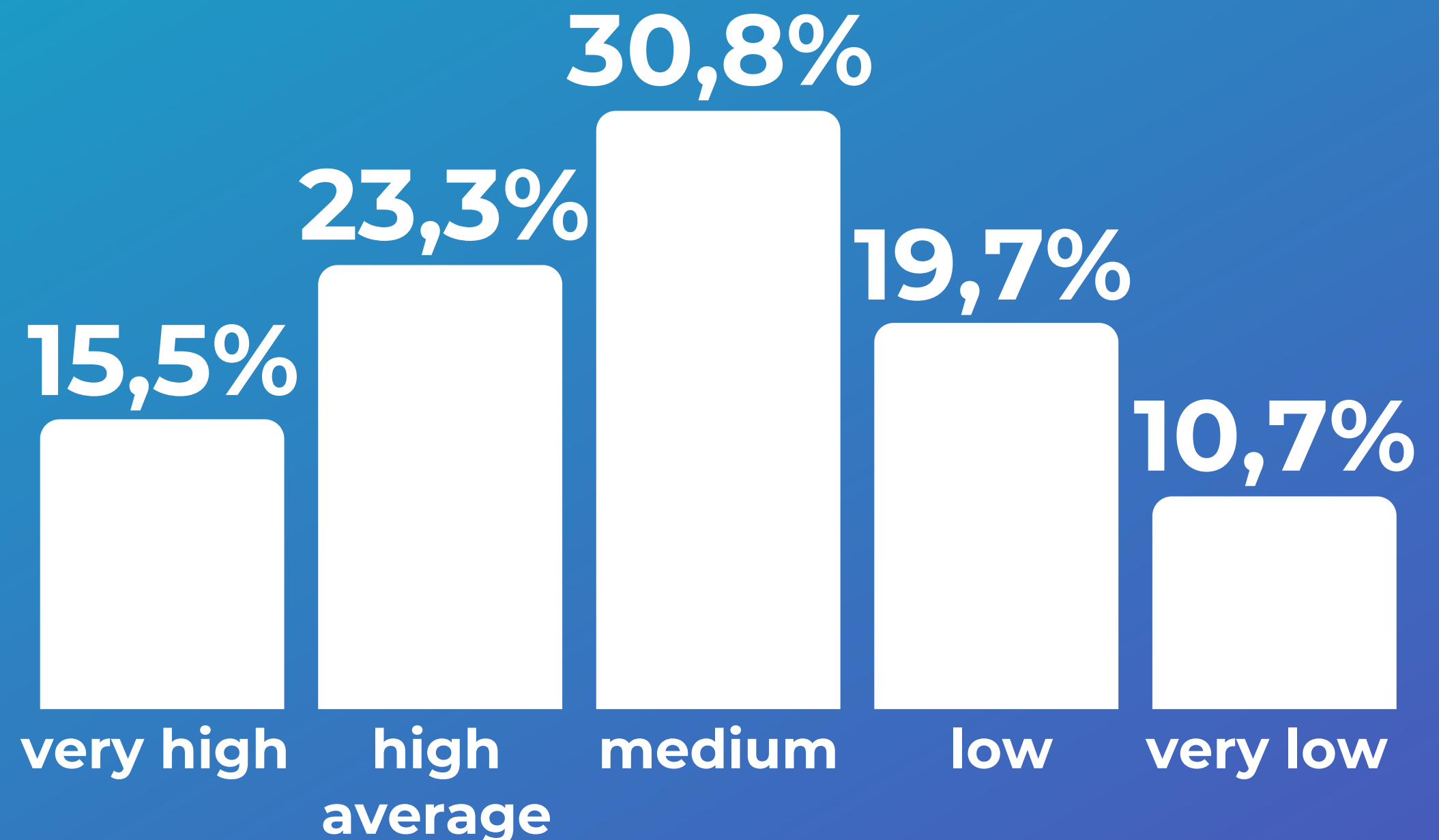


The key objective of the study is to assess the level of corruption by entrepreneurs operating in the Moscow Region.

# How do you assess the level of corruption in the Moscow Region?

The aggregate opinion of the surveyed entrepreneurs on the perception of the level of corruption can be assessed as "rather high than low", since 38.8% of respondents have the opinion that the level is "high" or "very high". At the same time, 30.4% consider the level of corruption to be "low" or "very low".

We have a characteristic aggregate uncertainty of the general opinion of the survey participants, since we have approximately equal shares on the question of the general feeling of the level of corruption.



# Which authorities and administrations in the Moscow Region, in your opinion, are the most corrupt?

control and supervisory officials	<b>51,0%</b>	state and municipal institutions (GBU, UIA, Municipal unitary Enterprise, MCU, etc.)	<b>17,5%</b>
local self-governing bodies	<b>42,3%</b>	courts	<b>15,8%</b>
law enforcement agencies (Police, Prosecutor's office, Investigation Committee)	<b>30,3%</b>	tax authorities	<b>13,5%</b>
regional state authorities (Government of the Moscow Region, ministries of the Moscow Region)	<b>21,5%</b>	state extra-budgetary funds (FIU, FSS, FOMS)	<b>6,0%</b>
		none	<b>20,0%</b>

# What, in your opinion, are the main causes of corruption in the Moscow Region?

lack of strict control over the officials activities	<b>51,7%</b>	low salaries of officials in state and municipal bodies and institutions	<b>28,7%</b>
lack of strict control over the income and expenses of officials and their family members	<b>40,0%</b>	established traditions, peculiarities of culture, mentality	<b>27,0%</b>
legislation that allows avoiding responsibility for corruption	<b>34,0%</b>	complicated, contradictory legislation	<b>25,3%</b>
low level of professional ethics among officials	<b>32,3%</b>	low level of legal culture of citizens	<b>18,0%</b>
		in my opinion, there is no corruption in the Moscow Region	<b>9,8%</b>





It follows from the above data that entrepreneurs see the bulk of corruption in the actions of bodies exercising state control and supervision.

It is noteworthy that in a similar study, which was previously conducted by the Commissioner in 2019 year, the respondents also in their majority (56.4%) indicated the activities of these state bodies.

Entrepreneurs see the reasons for corruption that arise in these state institutions in the absence of strict control over the activities of officials.

# READINESS ASSESSMENT OF BUSINESS COMMUNITY AGAINST CORRUPTION



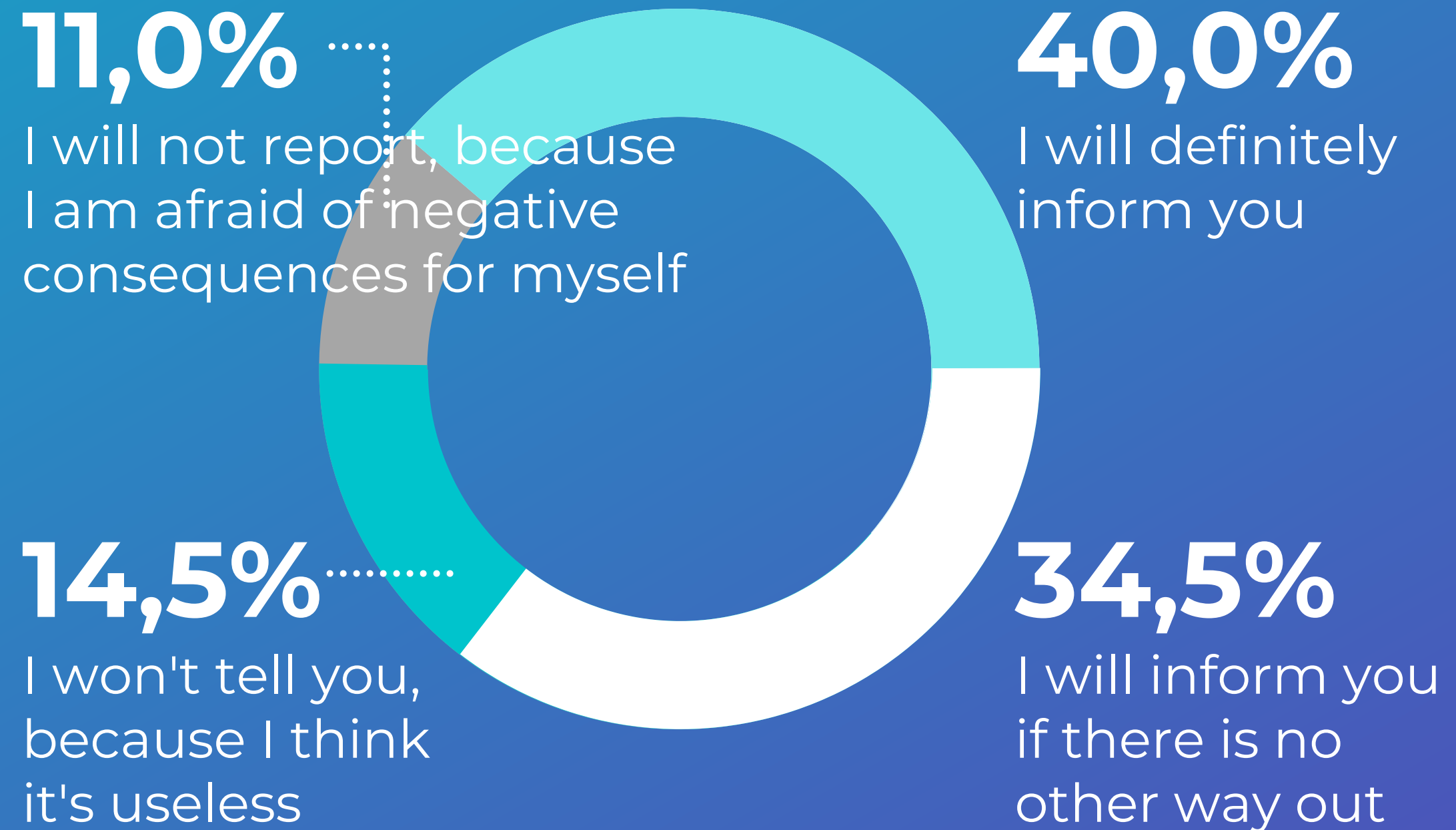
The general study of the issue of entrepreneurs' readiness to counteract corruption is also one of the main tasks of studying the assessment of the level of corruption by entrepreneurs operating in the Moscow Region.

This element of the study includes two parts:

- the study of the willingness of entrepreneurs to report the facts of corruption;
- the study of the question of where entrepreneurs will turn first of all.

# Are you ready to report the facts of corruption if you encounter its manifestations?

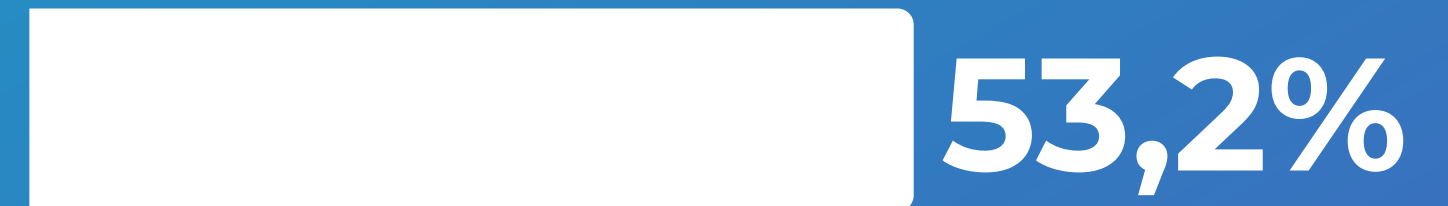
It should be noted that the level of readiness of entrepreneurs to report manifestations of corruption has significantly increased compared to 2019, when only 15.7% declared their readiness for such actions. The number of respondents who are ready to talk about corruption when there is no other way out has slightly decreased. In 2019, there were 43.6% of such people. The number of entrepreneurs who are not ready to notify about the facts of corruption has decreased by 1.5 and almost 2 times. In 2019, there were 20.3% of entrepreneurs who believed that there was no sense in this, and 20.3% were afraid of the consequences.



# If you decide to report the fact of corruption, where do you contact first?



to the state bodies engaged in the fight against corruption (including law enforcement agencies)



to the media



to the public by the Internet (social networks, etc.)



to public associations of entrepreneurs



I will not apply anywhere under any circumstances



↑	↓	→	←	↗
↗	↓	↑	↘	→
↘	↘	→	↗	↖
↓	↖	↗	↘	↓
↘	↗	↘	↓	→
↑	↓	→	←	↗
↗	↓	↑	↘	→
↘	↘	→	↗	↖
↓	↖	↗	↘	↓

It can be concluded that the confidence of entrepreneurs in state institutions that provide anti - corruption in the Russian Federation is growing. There is an insignificant decrease in trust in public associations and a relatively high decrease in trust in the media.

The Internet as a means of social struggle with corruption, he did not receive a significant increase in the credit of trust from the business community, but even slightly decreased.

The number of respondents who will not apply anywhere under any circumstances almost coincides with those who will not apply because of fear of negative consequences.

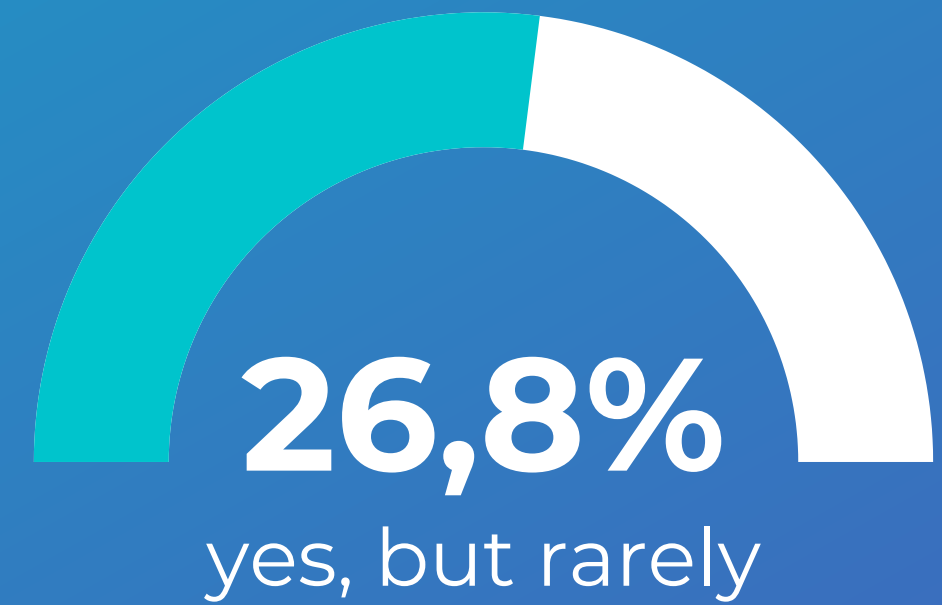
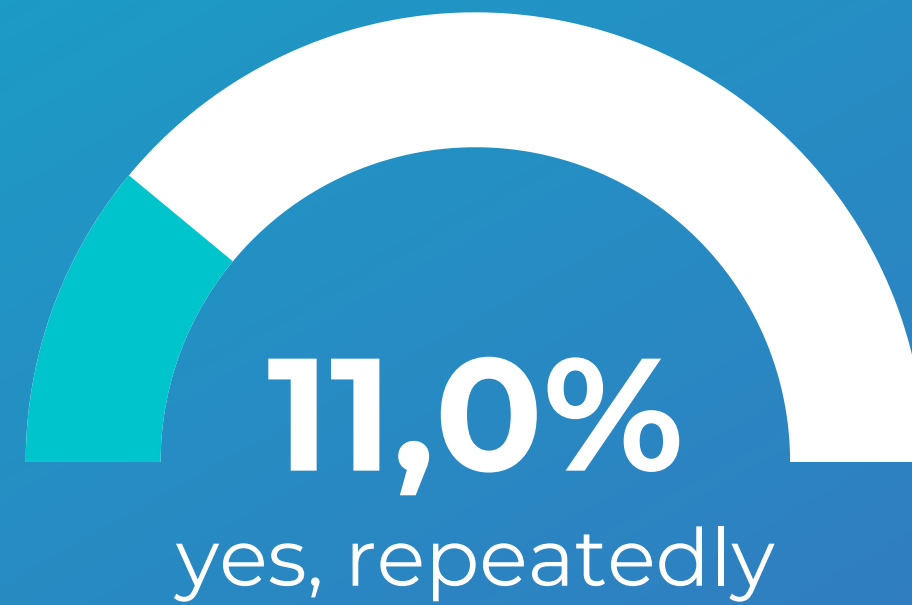
Thus, approximately 1/10 of the entrepreneurs do not see protection from corruption either in the activities of state bodies or public associations.

# AWARENESS OF BUSINESS COMMUNITY ABOUT MEASURES COUNTERING CORRUPTION IN THE MOSCOW REGION



Consideration of the issue of awareness of entrepreneurs about the existing measures and results of the fight against corruption in the Moscow Region can help to understand the level of trust in the state institutions.

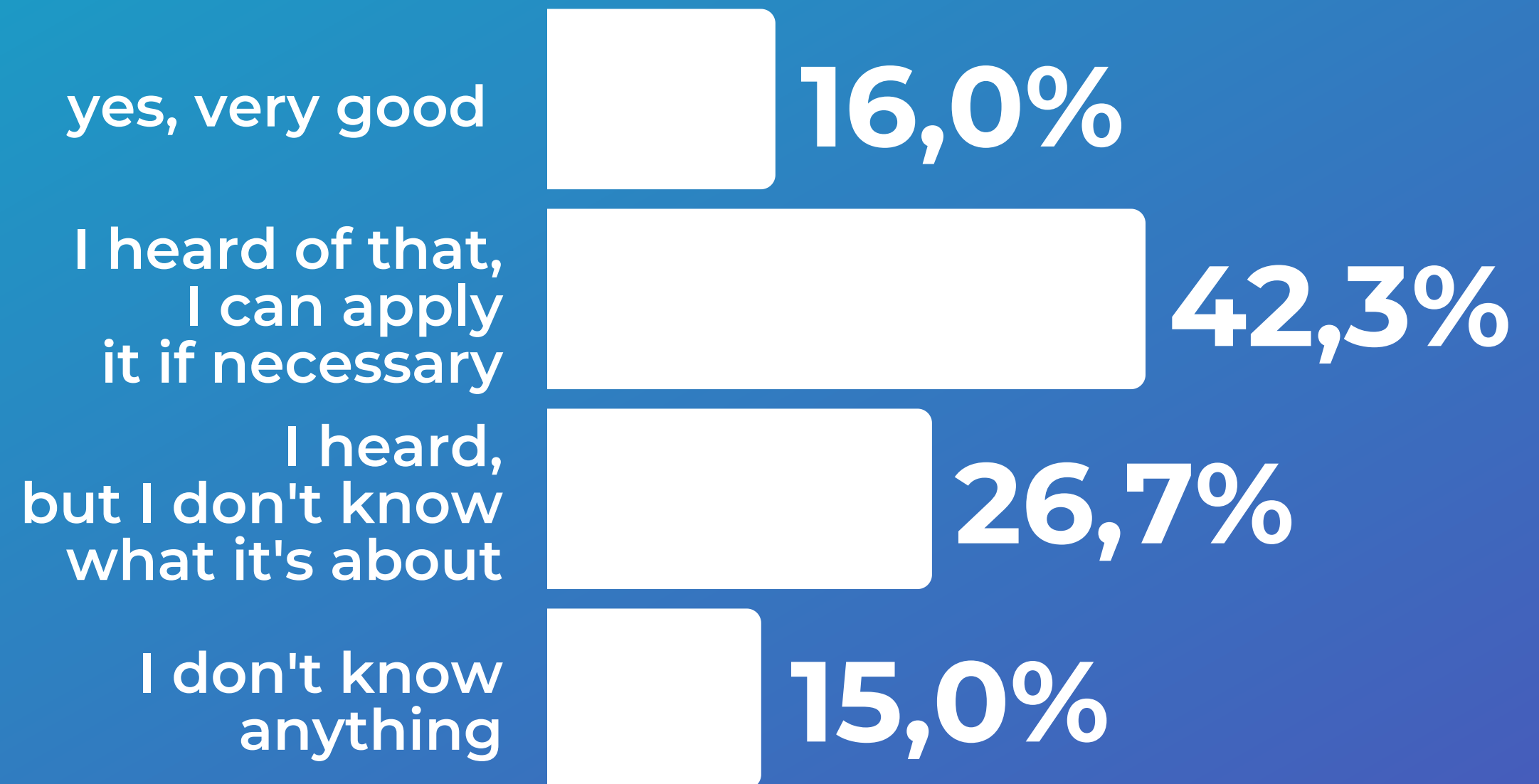
# Are you aware of specific situations when complaints of entrepreneurs about the manifestation of corruption by officials were resolved positively?



# Are you familiar with the anti-corruption legislation?

More than half of the respondents believe that they are familiar with the anti - corruption legislation and will be able to use it if necessary.

This circumstance indicates a relatively positive result of the anti-corruption education conducted in the Moscow Region among entrepreneurs.





# Do you have enough information about anti-corruption tools in the Moscow Region?

When conducting a comparative analysis with the data of 2019, it is clear that it is necessary to force the direction of disseminating information on combating corruption in the Moscow Region.

**18,2%**

don't know anything about it

**31,8%**

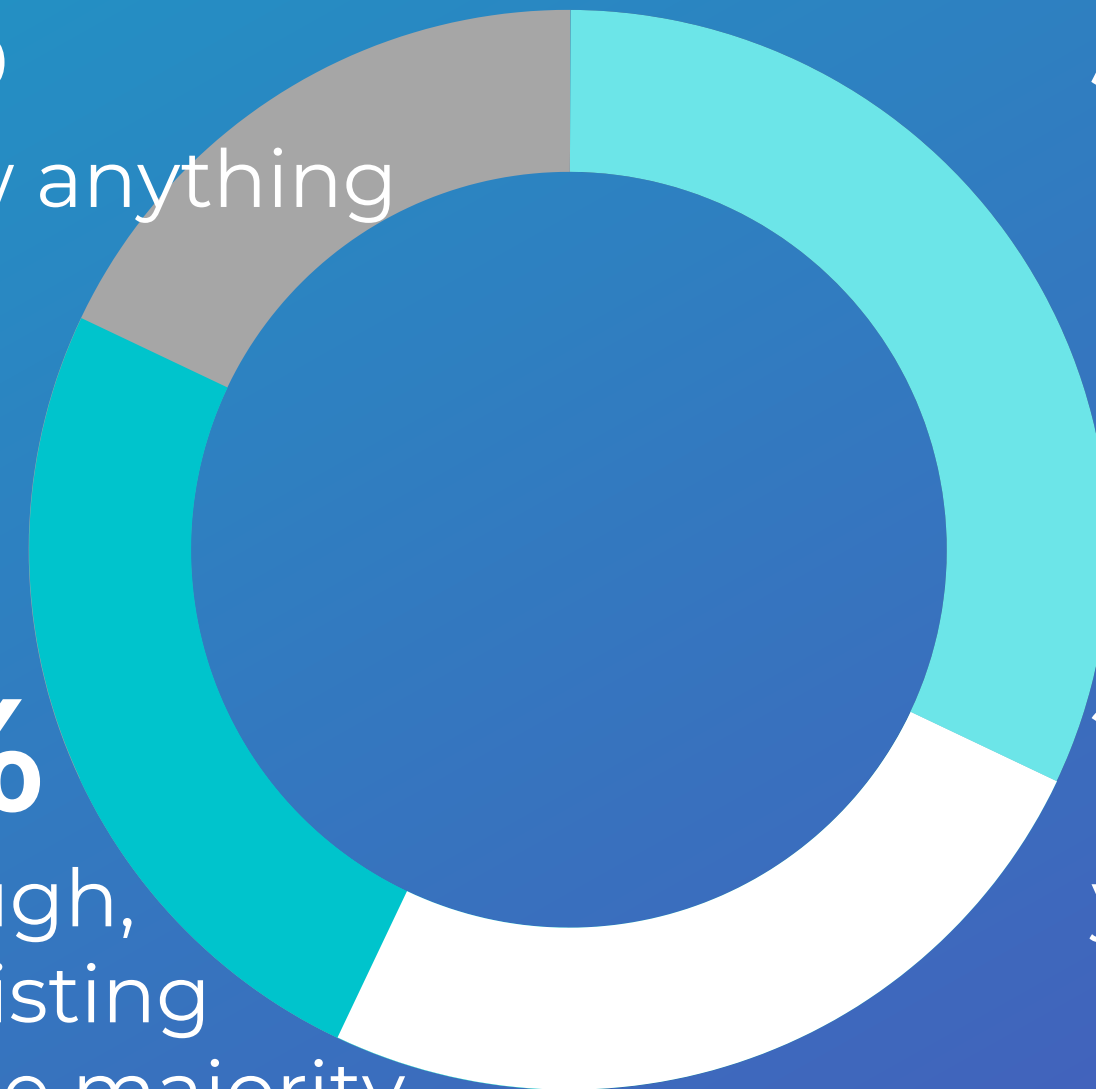
is quite enough

**25,0%**

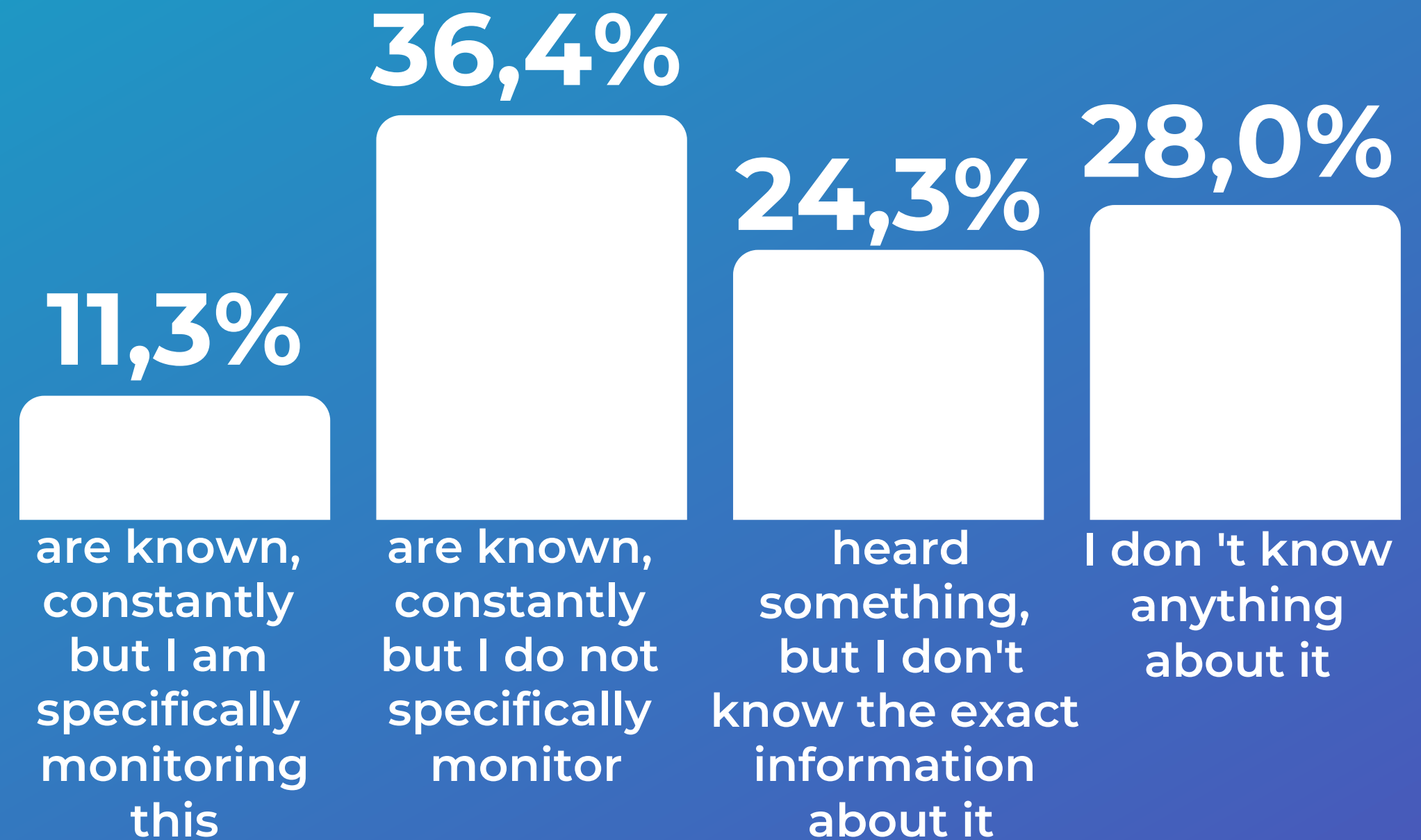
is not enough, and the existing one is in the majority

**25,0%**

yes, but I would like to learn more



# Are you aware of the measures taken by the authorities of the Moscow Region to combat corruption?



Entrepreneurs know about the measures taken by the authorities of the Moscow Region to combat corruption, but not enough.



Based on the above, it should be concluded that there is a relatively low level of information of entrepreneurs about anti-corruption activities.

# EFFECTIVENESS EVALUATION OF ENTREPRENEURS FOR COUNTERACTIONS CORRUPTION MEASURES



In the final section, it is proposed to consider the results of the survey related to the following tasks:

- studying the evaluation of the effectiveness of anti-corruption measures from the point of view of entrepreneurs;
- analysis of the relevance of existing anti-corruption measures, according to business entities.

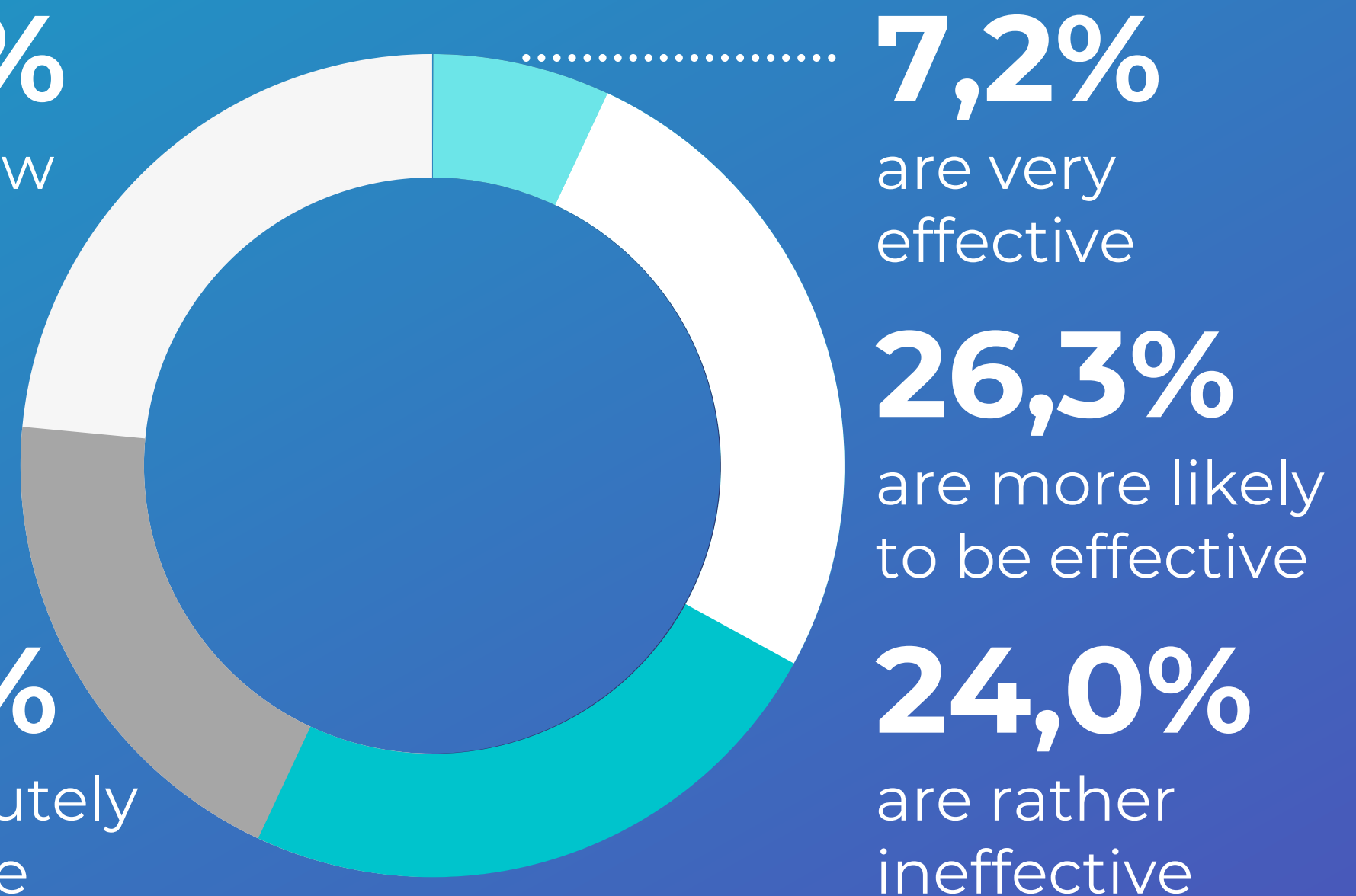
# How do you assess the effectiveness of the measures taken by the leadership of the Moscow Region to combat corruption in the region?

The overall level of effectiveness of anti-corruption measures taken in the Moscow Region, according to the surveyed entrepreneurs, can be considered rather as ineffective.

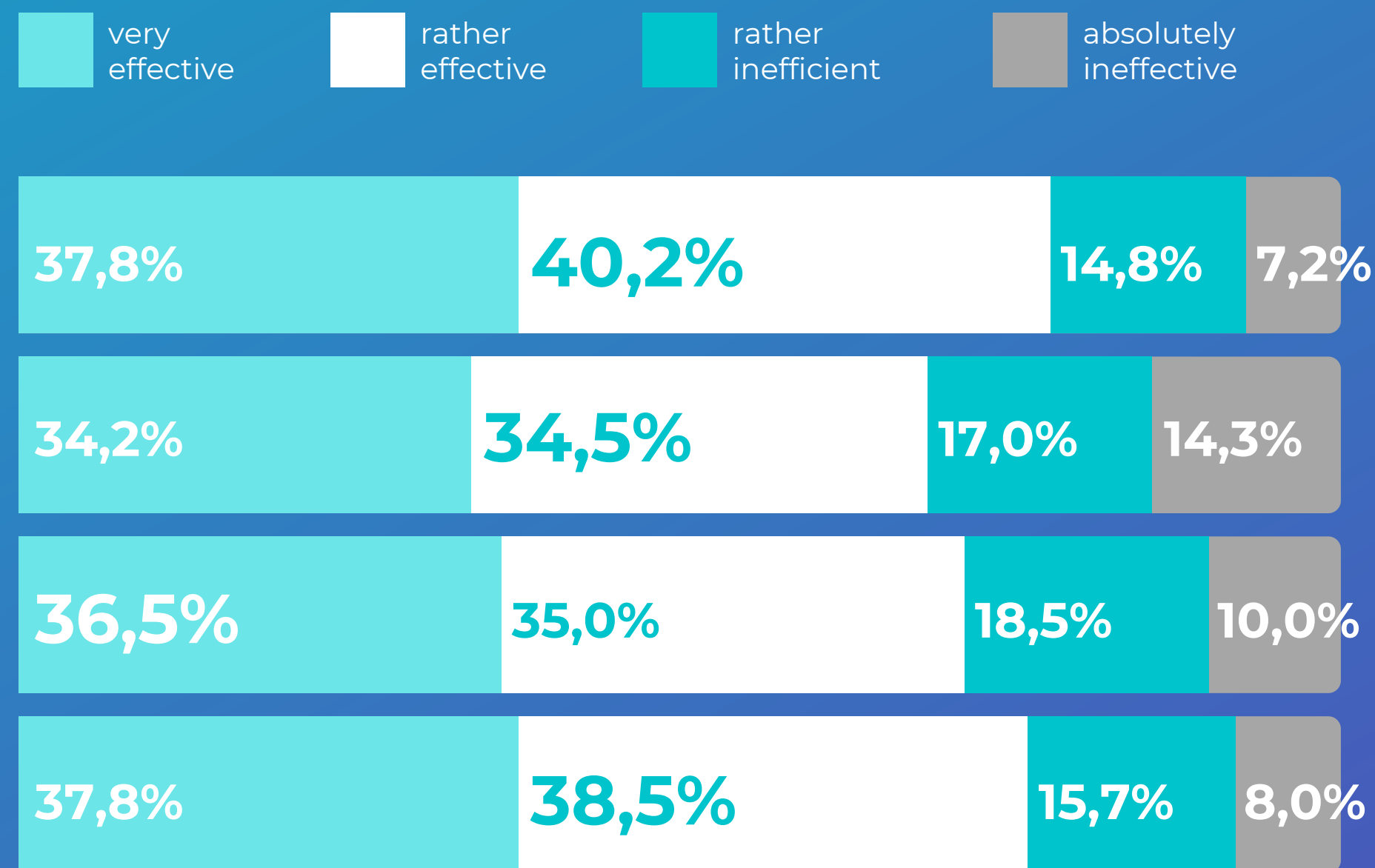
The fact that a similar answer was contained in the previous question, where 28% of respondents preferred the answer "I don't know anything", indicates that some of the respondents preferred to give an answer, guided of their inner feeling on the issue of evaluating the effectiveness of the measures taken to combat corruption.

**23,5%**  
don't know anything about it

**19,0%**  
are absolutely ineffective



# Evaluate the effectiveness of some existing anti-corruption measures:



transfer of the procedure for providing services by the authorities to an electronic format

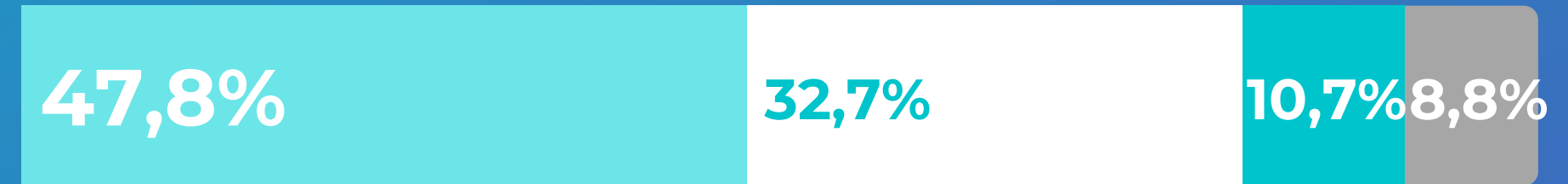
media coverage , public condemnation of corruption facts

control over the income and expenses of officials and their family members

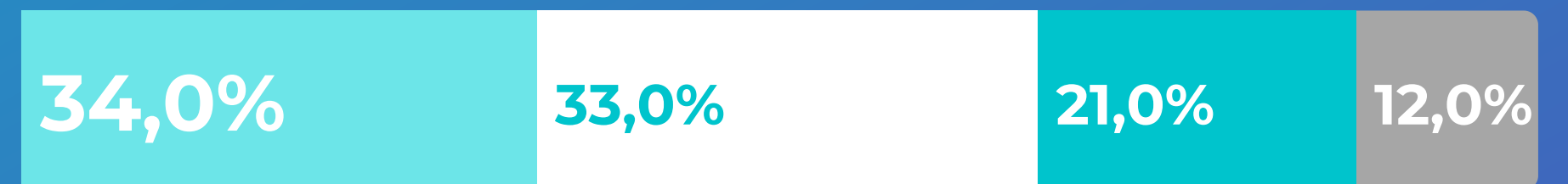
increasing the transparency of the activities of officials



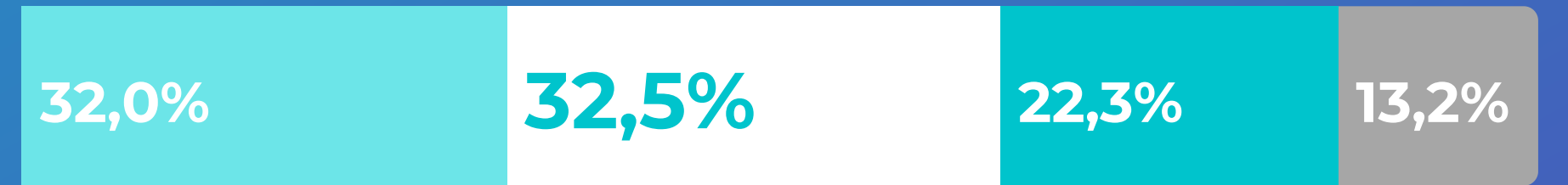
criminal liability for corruption



informing citizens and organizations about the possibilities of confrontation of corruption



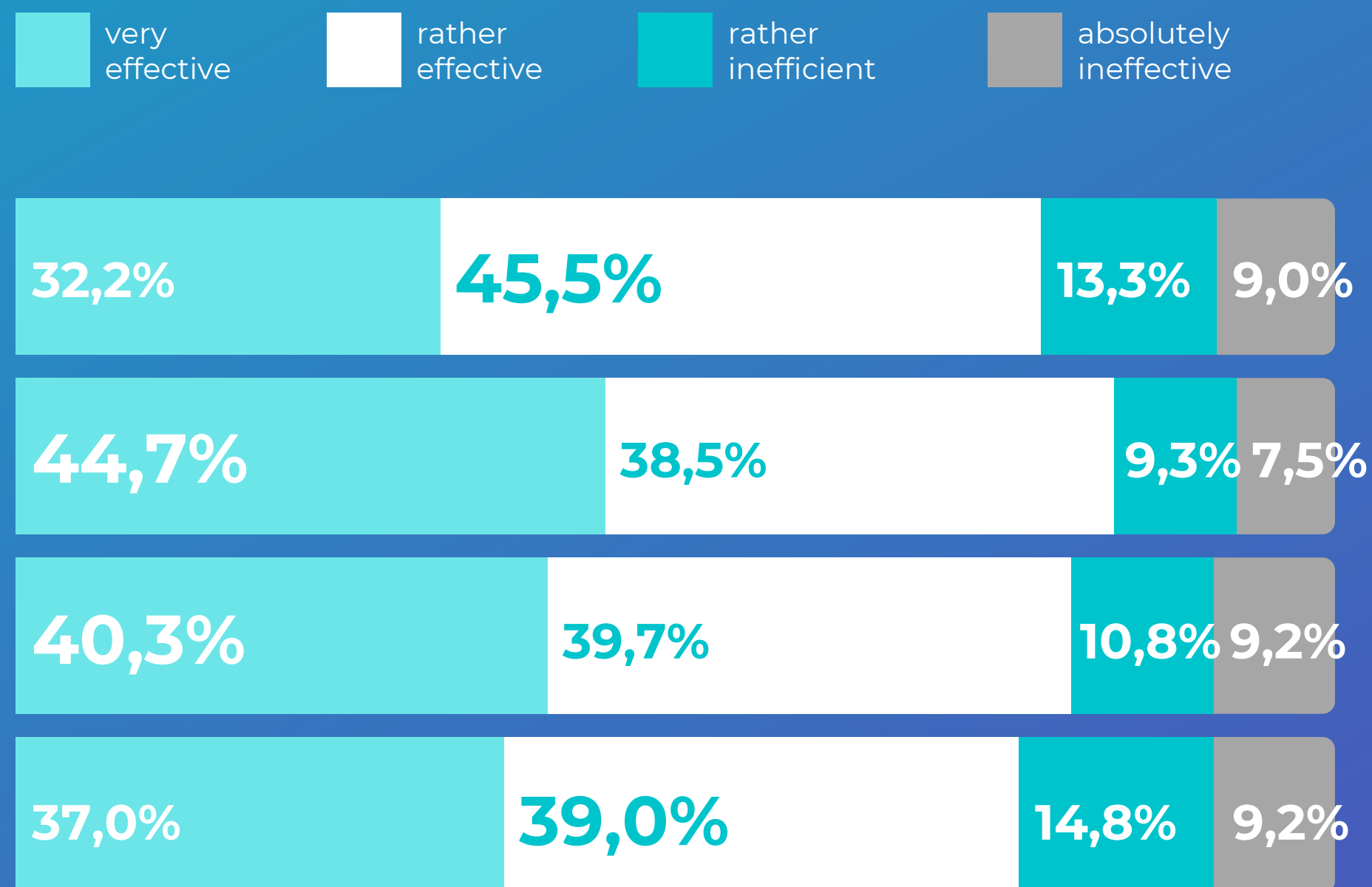
promotion of intolerance to corruption



improvement of the rotation of officials in the authorities (transfer to another position, to another state organ)



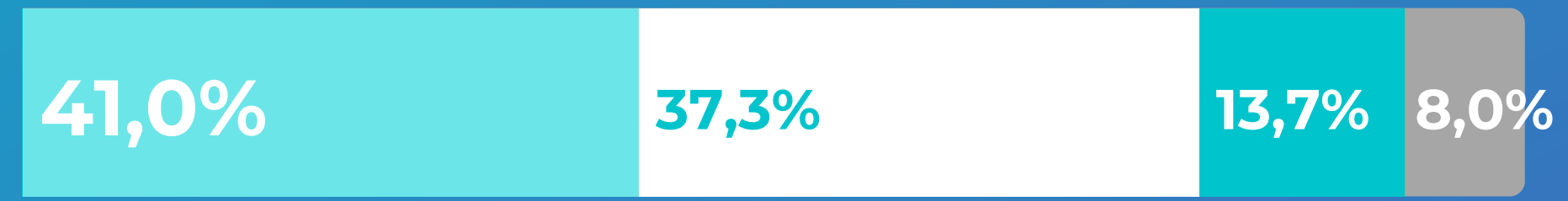
# In your opinion, is it effective to strengthen these measures to reduce the level of corruption?



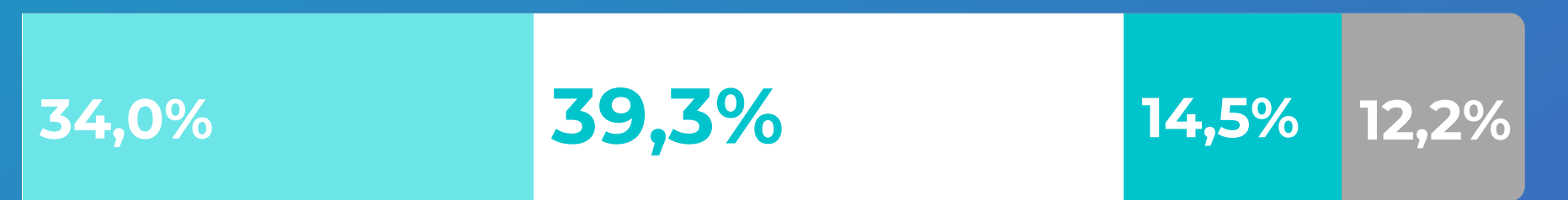




increase in the number of anti-corruption inspections in relation to officials



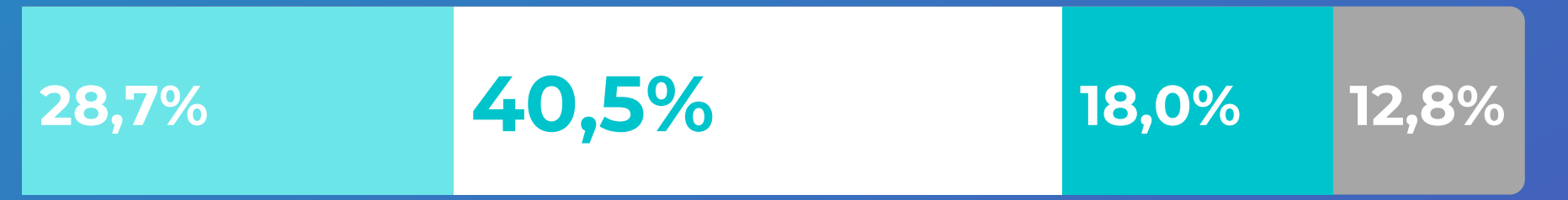
development of a network of multi-channel "hotlines" for communication on the facts of corruption



increase in wages and social guarantees for officials



conducting anti-corruption and legal education of the population



prevention of "silencing", making public every corruption case



# CUMULATIVE FINDINGS ACCORDING TO THE STUDY



- 1** The majority of entrepreneurs operating in the territory of the Moscow Region have somehow encountered manifestations of corruption.
- 2** According to entrepreneurs, the level of corruption in the Moscow Region can be described as "average". And to be even more precise – "medium, rather high".
- 3** The most corrupt entrepreneurs consider state bodies that exercise state control (supervision) and local self - government bodies of municipal formations of the Moscow Region. The least corrupt are tax authorities and state extra- budgetary funds.
- 4** Entrepreneurs are ready to report about the facts of corruption and corruption actions committed against them. Entrepreneurs will prefer to apply to the state bodies whose activities are related to combating corruption.
- 5** Low level of awareness of entrepreneurs about measures to combat anti-corruption legislation, about the real facts of punishments of guilty persons forms and supports the business community's negative attitude to the anti- corruption policy pursued by the state bodies of the Russian Federation.